

FAQs

Latest update: 23/08/2022

- **How much does the ticket cost?**
 1 Day Ticket costs 119€ and
 2-Days ticket costs 179€.
 Buy before 31 August to benefit from 20% off with promo code 'ALLEYES20'
[Register for tickets](#)
- **Do the tickets include VAT?**
 The published tickets are excluding Tax/VAT. This is payable at point of purchase
[Register for tickets](#)
- **How can I register?**
 Please click on the button below and enter your details. You will receive an email within 48hrs with further information and a link to purchase via our Eventbrite page. Please be sure to check your junk folder.
 If you do not receive the email, please contact events@roboyo.global.
[Register for tickets](#)
- **Can I register more than one person?**
 You can register multiple times via our website using different email addresses. We will send each email address an email with a link to purchase on Eventbrite.
[Register for tickets](#)
- **What can I do if I have troubles during the registration process?**
 Please contact events@roboyo.global for support.
- **Can I amend the details that I submitted in the registration form?**
 Yes, please contact events@roboyo.global for support to any changes regarding your registration details up to one week before the event.
[Email support](#)
- **Can I attend one day only?**
 Yes, it is possible to attend one day only. Tickets are available for Day 1 (5 October)
[Register for tickets](#)
- **Can I pay via invoice?**
 Yes, please contact events@roboyo.global for assistance. If you wish to pay via bank transfer/invoice, please do not sign up through Eventbrite page and send your request before 25 September in order to be processed on time.
[Email support](#)
- **Will there be any evening events?**
 Yes, there will be an evening drinks reception on Day 1 (5 October)
[Register for tickets](#)
- **Can I cancel my ticket after purchase?**
 No, all tickets are non-refundable.
- **Can I attend the event virtually?**
 No, the event is in-person only.
- **In which language will the event be carried out?**
 In English.
- **Will food be provided?**
 Roboyo will provide food and soft drinks for delegates throughout the event. Plus, drinks will be available at the evening reception.

- **At what time does the event start and finish?**

Registration will be open at 9:30 each day with the Welcome address starting at 10:00.
Each day will finish between 17:00 and 18:00.

[View Agenda](#)

- **Can I register at the event?**

No, registration prior to the event is required.

- **When will I get my badge?**

When you arrive at Registration, we will issue you with a name badge for the event.

- **What are the current measures and restrictions in regards to Covid-19?**

Please check the latest country information and be aware that regulations can change at any time.

[Entry requirements for Germany](#)

[Bavarian Ministry of Health information](#)

We ask you to take a self-administered lateral flow antigen test within 24hrs of attending the event. If you have a positive result, please do not attend.

If you are suffering Covid symptoms up to 48hrs before the event, please do not attend.